

# Privacy Policy

Last updated: 3/26/2026

## Privacy Policy

Old Washington Community Volunteer Fire Company (“OWVFC”, “we”, “us”, or “our”) operates the oldwashingtonfire.org website (the “Service”).

This page explains our policies on the collection, use, and disclosure of personal data when you use the Service, and the choices you have regarding that data.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined here, terms used in this Privacy Policy have the same meanings as in our Terms & Conditions available on oldwashingtonfire.org.

### Definitions

**Service** – the website at oldwashingtonfire.org operated by OWVFC.

**Personal Data** – information about a living individual who can be identified from that information (or from that and other information in our possession or likely to come into our possession).

**Usage Data** – data collected automatically, generated by the use of the Service or from the Service infrastructure itself (e.g., page visit duration).

**Cookies** – small files stored on your device (computer or mobile device).

**Data Controller** – the natural or legal person who determines the purposes and means of processing Personal Data. For this policy, OWVFC is the Data Controller.

**Data Processor (or Service Provider)** – any natural or legal person who processes data on behalf of the Data Controller. We may use Service Providers to process your data more effectively.

**Data Subject (or User)** – any living individual using our Service who is the subject of Personal Data.

# Information Collection and Use

We collect several types of information for various purposes to provide and improve our Service to you.

## Types of Data Collected

### Personal Data

While using the Service, we may ask you to provide certain personally identifiable information that can be used to contact or identify you (“Personal Data”), including but not limited to:

- Email address
- First and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Cookies and Usage Data

We may use your Personal Data to contact you with newsletters, marketing or promotional materials, and other information you may find interesting. You can opt out of receiving some or all of these communications by following the unsubscribe link or instructions in any email we send.

### Usage Data

We may also collect information on how the Service is accessed and used (“Usage Data”), such as your IP address, browser type and version, the pages you visit, the time and date of your visit, time spent on pages, device identifiers, and other diagnostic data.

### Location Data

With your permission, we may collect and store information about your location (“Location Data”) to provide features of the Service and to improve and customize it. You can enable or disable location services via your device settings.

### Tracking & Cookies Data

We use cookies and similar tracking technologies (beacons, tags, scripts) to track activity on the Service and hold certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent;

however, some portions of the Service may not function properly without cookies.

*Examples:*

- **Session Cookies** – to operate our Service.
- **Preference Cookies** – to remember preferences and settings.
- **Security Cookies** – for security purposes.

## Use of Data

OWVFC uses collected data to:

- Provide and maintain the Service
- Notify you about changes to the Service
- Enable interactive features when you choose to use them
- Provide customer support
- Gather analysis or valuable information to improve the Service
- Monitor usage of the Service
- Detect, prevent, and address technical issues
- Provide you with news, special offers, and information about goods, services, and events similar to those you have purchased or inquired about (unless you opt out)

## Legal Basis for Processing under GDPR

If you are from the European Economic Area (EEA), OWVFC's legal basis for collecting and using Personal Data depends on the data collected and the specific context:

- We need to perform a contract with you
- You have given us permission to do so
- Processing is in our legitimate interests and not overridden by your rights
- For payment processing purposes
- To comply with the law

## Retention of Data

BVFD retains Personal Data only as long as necessary for the purposes set out in this policy, to comply with legal obligations, resolve disputes, and enforce agreements and policies. Usage Data is generally retained for a shorter period,

except where needed to strengthen security, improve functionality, or where we are legally required to retain it longer.

## **Transfer of Data**

Your information, including Personal Data, may be transferred to—and maintained on—computers located outside your state, province, country, or other jurisdiction where data protection laws may differ. If you are outside the United States and choose to provide information, note that we transfer data to the United States and process it there. Your submission of Personal Data represents your agreement to that transfer.

OWVFC will take reasonably necessary steps to ensure your data is treated securely and in accordance with this policy. No transfer of Personal Data will occur to an organization or country without adequate controls in place, including the security of your data and other personal information.

## **Disclosure of Data**

### **For Law Enforcement**

Under certain circumstances, OWVFC may be required to disclose Personal Data if required by law or in response to valid requests by public authorities (e.g., a court or government agency).

### **Legal Requirements**

OWVFC may disclose Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of OWVFC
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of users of the Service or the public
- Protect against legal liability

## **Security of Data**

We strive to use commercially acceptable means to protect Personal Data, but no method of transmission over the Internet or electronic storage is 100% secure. We cannot guarantee absolute security.

## Your Data Protection Rights under GDPR

If you are an EEA resident, you have certain rights. Subject to applicable law, you may:

- Access, update, or delete Personal Data
- Rectify inaccurate or incomplete information
- Object to processing
- Request restriction of processing
- Request data portability
- Withdraw consent where processing is based on consent

We may ask you to verify your identity before responding to requests. You also have the right to complain to your local Data Protection Authority.

## Service Providers

We may employ third-party companies and individuals (“Service Providers”) to facilitate the Service, provide the Service on our behalf, perform Service-related services, or assist us in analyzing how the Service is used. These third parties have access to Personal Data only to perform these tasks and are obligated not to disclose or use it for other purposes.

## Analytics

We may use analytics services (e.g., Matomo/Piwik) to monitor and analyze use of the Service.

## Payments

We may provide paid products and/or services on the Service. In that case, we use third-party services for payment processing (e.g., **Stripe**). We do not store or collect your payment card details; that information is provided directly to our payment processors, whose use of your Personal Data is governed by their own privacy policies and PCI-DSS standards.

## Links to Other Sites

Our Service may contain links to other sites not operated by us. If you click a third-party link, you will be directed to that site. We strongly advise you to review the privacy policy of every site you visit. We have no control over and

assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## Children's Privacy

Our Service does not address anyone under the age of 18. We do not knowingly collect personally identifiable information from anyone under 18. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us so we can remove it.

## Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes are effective when posted on this page. We may notify you via email and/or a prominent notice on the Service prior to changes becoming effective and update the "effective date" at the top of the policy.

## Contact Us

If you have questions about this Privacy Policy, please contact us via our website: [oldwashingfire.org](http://oldwashingfire.org) (see the Contact page).

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## SMS Terms of Use

These SMS Terms & Conditions ("**SMS Terms**") govern your enrollment in and/or receipt of text messages from or on behalf of the **Old Washington Volunteer Fire Company** ("**OWVFC**," "**we**," "**us**," or "**our**"). By enrolling to receive text messages from OWVFC or by providing your phone number to OWVFC, you agree to these SMS Terms as well as our Terms & Conditions and Privacy Policy, available at [oldwashingtonfire.org](http://oldwashingtonfire.org).

**PLEASE NOTE:** THESE SMS TERMS CONTAIN AN ARBITRATION CLAUSE WITH A CLASS ACTION WAIVER THAT AFFECTS YOUR RIGHTS. IN ARBITRATION, THERE IS NO JUDGE OR JURY AND THERE IS LESS DISCOVERY AND APPELLATE REVIEW THAN IN COURT.

## Opting Into Text Messages

By opting into any OVVFC text program, you expressly consent to receive recurring marketing and informational text messages (which may be sent using an automatic telephone dialing system) at the mobile number you provide, including transactional messages (e.g., order confirmations, event updates, prize notifications). Consent is not a condition of purchase. Message and data rates may apply. Delivery may vary by carrier.

## How to Opt Out and Get Help

To stop receiving text messages from OVVFC, reply **STOP** to any message. You may receive a confirmation that your request has been processed. To get help, reply **HELP** or contact us via the Contact page at [oldwashingtonfire.org](http://oldwashingtonfire.org). Opting out of one OVVFC text program does not necessarily opt you out of all OVVFC programs; opt out of each program separately if applicable.

## Cost

Message and data rates may apply. Check with your wireless provider for details about your plan.

## Eligibility & Number Changes

By opting in, you warrant you are 18 or older and are the current subscriber or authorized user of the phone number provided. If your number changes or is deactivated, you agree to notify OVVFC immediately. Mobile carriers are not liable for delayed or undelivered messages.

## Mandatory Dispute Resolution & Arbitration

Before initiating arbitration or small claims, you agree to first attempt to resolve any dispute with OVVFC in good faith. Send a written notice describing your dispute (name, address, phone, email, details of the dispute, requested relief) via the Contact page at [oldwashingtonfire.org](http://oldwashingtonfire.org). If not resolved within 60 days of receipt, disputes will be resolved by binding arbitration on an individual basis under the Federal Arbitration Act and the JAMS Streamlined Arbitration Rules & Procedures. Either party may elect to bring a qualifying claim in small claims court instead of arbitration.

**Class Action Waiver:** You and OVVFC agree that each may bring claims against the other only in your or its individual capacity, and not as a plaintiff or class member in any purported class or representative proceeding. If a court

determines public injunctive relief may not be waived, that claim will be severed and stayed pending arbitration of the remaining claims.

If JAMS cannot or will not administer as written, the parties will agree on a substitute organization or petition a court to appoint one. The arbitrator will apply these SMS Terms and issue a reasoned decision. The arbitrator may award declaratory or injunctive relief only to the extent necessary for the individual claim. Fees will be allocated consistent with applicable law and JAMS rules.

## **Changes to These SMS Terms**

We may update these SMS Terms at any time. Continued enrollment or receipt of OVVFC text messages after changes become effective constitutes acceptance of the updated terms.

## **Questions**

For questions about these SMS Terms or OVVFC text messages, please contact us via the Contact page at [oldwashingtonfire.org](http://oldwashingtonfire.org).

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## **Ticket Purchases**

For OVVFC event information and ticket purchases, please visit [oldwashingtonfire.org](http://oldwashingtonfire.org).